Virginia Birth-Related Neurological Injury Compensation Program

July 18, 2025

VIA Email

Dear Families,

We hope this message finds you and your family well.

The Virginia Birth-Related Neurological Injury Compensation Program (the Program) would like to share a few important reminders and updates regarding insurance information, contact details, and prescription support.

As a reminder, the Program serves as a payer of last resort, except with respect to Medicaid or as is prohibited by federal law. This means all medically necessary expenses must be billed first through your primary private health insurance before the Program can assist. To help us support your family efficiently, we kindly ask you to provide the following insurance information:

· The admitted claimant's full legal name

· Name of the primary health insurance provider

· Health insurance ID number

· Group number (if applicable)

· A clear, scanned copy of the current insurance card (front and back)

· A copy of the current benefits summary of the admitted claimant's primary health insurance policy, and

· Dated and signed written permission for the Program staff to provide all the above-referenced information/documentation to staff of MCI/Rising and healthcare providers for the purpose of processing claims reimbursements or making claims payments. Please email this information to our Office Administrator at admin@vabirthinjury.com via encrypted email so we can update our records and verify coverage. This helps us process reimbursements and coordinate payments for care more effectively.

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Please note that because the Program is a secondary payer by statute, each admitted claimant in the Program should have primary health insurance coverage by a private health insurance policy. The Program can pay the insurance premium directly to the provider for a policy that covers the admitted claimant. The Program can also reimburse the portion of premium expenses attributable to the coverage for the admitted claimant for policies that cover multiple family members. If you do not have primary health insurance coverage on the admitted claimant, you need to obtain it as soon as possible and provide the above-requested information to the Program. If you would like assistance with obtaining an insurance policy, please contact Ms. Bri Tocci at btocci@vabirthinjury.com.

Prescription Processing with Claims Administrator. Earlier this week, the Program staff learned about a billing issue that was discovered with CVS Pharmacy's internal computer programming that prevented them from billing Alius Health as a secondary payer. This could not have been foreseen or prevented by MCI Rising or the Program and was not caused by any action either took or failed to take. Together, we are working diligently with CVS to resolve this matter. In the interim, however, please use an alternative in-network pharmacy with your primary insurance provider for obtaining prescriptions. The Program will let you know when the issue has been resolved.

Prescription Processing. Additionally, we ask that families present **both** the primary insurance card and the Rising RX card when filling prescriptions at the pharmacy. This helps prevent delays and ensures accurate billing and reimbursement.

If you are having any issues with prescriptions, we encourage you to reach out directly to our pharmacy benefit partner, MCI/Rising, at mailto:vbif@risingms.com and copy the Program at admin@vabirthinjury.com.

Reminder Concerning Continued Compliance with Medicaid Notifications. The Program is taking this opportunity to remind everyone again that the Program is a primary payer with respect to Medicaid and that each parent and legal guardian of an admitted claimant in the Program who is eligible for and receives Medicaid benefits must notify the Medicaid case worker assigned to the admitted claimant that he or she is in the Program and notify all the admitted claimant's healthcare

providers that **the Program**, not Medicaid, **should be billed as prima**ry for the medically necessary expenses incurred as a result of the birth-related neurological injury. Please note that if you move outside the Commonwealth of Virginia, you must not only notify the Program of your new address; but you must also provide timely notice to the Medicaid case worker in that State of the admitted claimant's admission into the Program, as well.

Direct Deposit for Timesheet Reimbursements. Rising is not issuing direct deposits for caregiving at this time. The Program will continue to issue checks, however more details regarding direct deposit for caregiving through Rising in the near future are forthcoming.

Contact Information Updates. Also, we kindly ask that you complete and return the **Contact Information Update Form** attached to this message. Keeping your address, email, and phone number(s) on file current ensures we are always able to reach the appropriate point of contact for your family and improves communication between you and the Program. Completed forms may also be submitted via encrypted email to admin@vabirthinjury.com.

We are grateful for your continued partnership and understanding. Your cooperation helps us ensure that care, services, and payments or reimbursements are provided as smoothly and promptly as possible.

With warm regards, The Virginia Birth-Related Neurological Injury Compensation Program